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**Department of Social Welfare
Government of NCT of Delhi
GLNS Complex, Delhi Gate
New Delhi- 110 002**

F.41(228)/DSW/FAS/e-District/16-17 (pt-1)/24-27

Dated: 03/04/2020

ORDER

On-line verification and sanction of all online applications report has been analysed and it has been found that there is still a large pendency in all three schemes of Old Age Pension, Disability Pension and Delhi Family Benefit Scheme. Due to this pendency and delay in sanction/rejection of applications, huge amount of arrears are being paid.

All District Social Welfare Officers are hereby directed to take necessary steps to resolve all pendencies immediately, including all cases pending at the operator level, applications under objection as well as query replied cases.

Further, ensure that the pendency is reduced to current level immediately. All new applications under the three schemes are to be processed within 30 days of receipt of application as they are all covered under e-SLA Act. As per the timeline under this Act, pension has to be remitted to the sanctioned beneficiaries within 45 days of receipt of application. If the above timeline is not adhered to, a penalty clause will be invoked as per e-SLA Act.



(S. B. Shashank)
Director, SW

To
All DSWOs, Deptt. of Social Welfare through email

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Copy to:

1. P.S. to Secretary (SW), GNCT of Delhi
2. System Analyst, Computer Cell, Department of Social Welfare, Delhi Gate, New Delhi 110002 for uploading on the department website.
3. Guard File



(Neelam Venkatachalam)
Dy. Director, FAS

